

Advice to Applicants

Thank you for your interest in working with us. I think you will find our approach to hospitality to be different from most other operators in the market, and we think this is the secret of our success. We believe

the way to achieve the kind of business environment we want is to create a trusting relationship with our staff. In this atmosphere, both staff and the company can work out difficulties and make decisions together. We employ three levels of employees to allow for the most flexible scheduling possible:

Level One: These Associates are full time hourly, as well as salaried Associates. These associates are employed by our family and understand that this is their main source of income, as well as it is our family's main source of income.

Level Two: These associates work part time, some of them have set hours, and some of them don't. They usually want 15-25 hours per week. These associates are part of our kitchen, Dining Room, Lounge, Office and Catering Departments.

Level Three: These associates either work full time or part time elsewhere, or are wanting to work part time. These associates usually don't rely on their income from our company as their main source of income. We mail out a calendar for the upcoming month, and the associate mails back his/her availability.

We are not just another foodservice company, and we are not looking for just another applicant. This letter will give you some ideas of what to expect and how to proceed from here.

- 1. **Do not try to complete this application now**. Please take it home, give it some thought and take your time with it. Be sure to fill it out *completely*, even if you enclose a resume. If a question does not apply to you, mark it "NA" so we know you didn't avoid the answer. Foodservice is a business of details, and we will only consider people who share our concern about the importance of handling all the small points.
- 2. **We will verify** *all* **information you give us on the application**. *Any* false or misleading statements will disqualify you from consideration, no matter how talented you may be.
- 3. We are committed to maintaining a drug-free workplace. This means that we do not tolerate the possession of drugs or alcohol on the premises, nor do we permit our staff to work under the influence of drugs or alcohol. We reserve the right to use random drug testing procedures. Signing this application gives Grandview Management permission to perform pre-employment drug testing.
- 4. We will verify all of your references. If we cannot check your references, we cannot consider you for employment. By signing this application, you give us permission to check your references.
- 5. When you have completed the application, we will contact you for an interview if we feel you have what we are looking for in a ZHG Associate. Based on our observations, your test results and a review of your application, we will notify you about the status of your application.
- 6. **We take staff selection very seriously**. If you are a final candidate, you can expect a follow-up interview, possibly a demonstration test or you may be asked to tell us how you would handle some "sticky" situations. We will not take a "warm body" to quickly fill a vacancy. Please be patient. We go to this trouble because our goals and standards are very high. If you are good enough to become part of our team, you are an outstanding individual.
- 7. **We are an equal opportunity employer**, and we select only qualified applicants for every position. Period. We will not discourage you from applying for any position you feel qualified for. We will make selections based on what strengths you bring to our team and how you fit into our operating style. We are looking for people committed to professional excellence and exceptional guest service, which will make a positive contribution to our company for as long as we choose to work together.
- 8. We expect you to take an active role in your own success and the successes of your co-workers. Toward this end, it will be part of your job responsibilities to help train your co-workers for positions of higher skill and responsibility. Because of this focus, we will evaluate your performance based not only on your own professional development, but also by the advancement of your trainees.
- 9. **We will regularly evaluate your performance** so you know where you stand and how you are doing. We will also ask you to evaluate the effectiveness of your supervisors, and this will become part of *their* performance review.
- 10. Our success comes from exceeding our guest's expectations every time, and earning their regular patronage. Everything in our company is focused on achieving this goal. We do not believe in creating any more rules or structure than is necessary, to ensure that our guests have an outstanding experience and great time, every time they work with us. This means that there are no procedures to hide behind and that success is measured by your results rather than by your activities. There is nothing to "get away with".

Thank you again for your interest and your time. With best regards, The Zilli Family

Application for Employment

ABOUT YOU	7						
First Name		Middle Initial_	Last Name				
Social Security No	urity No Home Phone				Message Phone		
Street Address				City	State	Zip	
Email Address How often do you o	check for phone mess	sages?	Can you read	l at a 6 th grade lev	el?		
Have you been con	victed of a crime (fel	ony or misdemeand	or)? If y	ves, please provide	e details:		
Are you currently s	subject to a pending c	riminal charge for a	any misdemeanor or	felony?	If yes, please prov	ide details:	
	enied a position becar				s, whether felony or most substantially related		
Do you have a vali	d driver's license?_	Class	State	License N	Vo		
Have you had any a	accidents or moving	violations in the pas	t three years?	If y	es, please provide deta	ils on the last page.	
Have you ever wor	ked for us before?	If so, und	ler what name?				
Is additional inform Continue on last pa		ange of name neces	sary to check work o	r education record	ls?If yes,	please explain.	
Do you have any fr	riends or relatives wo	rking for us?	Who'	?			
	oof that you are over Guardians that you li				If you are under th	e age of 18, please list	
Can you perform all essential functions of this job? (see Job Description) If no, please provide details here.					Yes No		
Have you ever been	n counseled or discip	lined for being late	or absent from work	or school?	Yes No		
streptococcus, giard function of this job	dia and compylobacte	er, may prevent you d or handling food	from handling or sein a sanitary and hea	rving food in a sai	patitis A, salmonella sl nitary and healthy fash you, with or without r	ion. An essential	
	horized to work in the future require sp					Yes No Yes No	
ABOUT THE	JOB						
How did you hear a	are you applying? another position? about us?	If so, whic	ch one?	Salary Requireme	ent: \$ p	er	
A VAILABILITY: MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	
From: to	From: to	From: to	From: to	From: to	From: to	From: to	
If hired, when could	d you begin work? _		How ma	any hours do you	want to work each wee	ek?	
	le transportation to g		Yes	No			

ABOUT YOUR WORK EXPERIENCE (PLEASE START WITH YOUR MOST RECENT POSITION) Resume Attached? YES NO Even if you attach a resume, you MUST complete the information on the application. Please print neatly. COMPANY_____City/ST ____ Mo./Yr. Hired______ Mo./Yr. Left_____ Starting Salary/Wage: \$_____ Final Salary/Wage: \$_____ Job Title Reason for Leaving Position Phone () Supervisor's Name ☐ No Eligible for re-hire? ☐ Yes Major Responsibilities and Accomplishments: COMPANY_____City/ST _____ Mo./Yr. Hired Mo./Yr. Left Starting Salary/Wage: \$______ Final Salary/Wage: \$_____ Job Title Reason for Leaving Position_____Phone (____) Supervisor's Name___ ☐ No Eligible for re-hire? ☐ Yes Major Responsibilities and Accomplishments: COMPANY_____City/ST _____ Mo./Yr. Hired Mo./Yr. Left Starting Salary/Wage: \$ Final Salary/Wage: \$ Job Title Reason for Leaving Position Phone () Supervisor's Name ☐ Yes Eligible for re-hire? Major Responsibilities and Accomplishments: ABOUT YOUR EDUCATION HIGH SCHOOL _____ City ____ State ___ Graduated? ____ No. Yrs. Completed ____ Major ____ Verification Phone (____) COLLEGE No. Yrs. Completed______ Major Verification Phone () Other education/training programs completed/professional memberships and certifications: OTHER COMMENTS - PLEASE ATTACH AN ADDITIONAL PAGE In signing this application (including electronically), (a) I certify that the information I have provided above is complete and accurate to the best of my knowledge; (b) I authorize the individuals, companies, and agencies concerned to provide this company and its agents with all information necessary to verify the statements I have made in this application, and I release them from any liability in doing so; and (c) I acknowledge that I must receive satisfactory references from previous employers, co-workers, and subordinates (if any) before an offer of employment can be made. In signing this application (including electronically), I also certify my understanding that (a) incomplete or unsigned applications will not be considered; (b) false, incomplete or misleading statements are grounds for an immediate discharge; (c) any offer of employment is contingent upon my passing a prescribed physical examination, proving my identity, and documenting my right to work.

Signature_____ Print Name____ Date